

**CARE HOMES - PEOPLE WITH LEARNING DISABILITIES**

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**OUTCOMES TO BE ACHIEVED:**

*Service users have their own room or space, and full access to the Home's range of facilities and equipment which is safe and of a good standard, and the fabric and decor of which reflects their own tastes and lifestyles.*

*Elements addressed:*

- The Service User's Personal Accommodation
- Day Rooms, Lounges & Sitting Areas
- Dining Rooms
- Halls, Passageways & Stairs
- Bathrooms & Toilets

#	Performance Indicator / Standard	SCORE	Evidence
18	Service Users' rooms are easily identified through the use of verbal / pictorial door signs.		
19	Where the service user is visually impaired door signs are in braille, or have some other unique tactile distinguishing feature.		
20	There is a choice of Day Rooms / Sitting Rooms / Lounges. Separate facilities are provided for service users who wish to smoke and those that don't.		
21	There is a separate Quiet Room or living area for those service users who wish to rest, study, or just relax.		
22	Day Rooms offer a choice of chairs, and the seating arrangements in each area is subject to service users' choice and wishes.		
23	Day Rooms have some chairs grouped around small tables to promote conversation and social interaction. There are adequate spare seats for staff and visitors.		
24	The standard of furnishings and decor in the Day Rooms is such as to create a warm, friendly and homely atmosphere.		
25	Day Rooms used as smoking areas have adequate ashtrays. Waste bins are made of metal or other non-combustible materials.		
26	Entertainment in the form of TV / VCR / music centre / radio is provided in at least one of the Day Rooms. There is a good selection of videos / music CDs & cassettes.		
27	Where videos are supplemented by visits from a video rental agency, the agency is listed as a Preferred Supplier. Service users choose what to watch / listen to, and at what times.		
28	There is a communal notice-board in each Day Room, which has details of the day's menu selection / activities and pastimes available.		
29	There is a communal notice-board bearing photos of key staff of the Home to aid identification.		
30	Day Rooms have clocks which are easy to read, and up-to-date calendars.		
31	The distances between Day Rooms and toilets / bathrooms are such that service users can reach them easily. Passages are wide enough to accept wheelchairs and other mobility aids.		
32	Day Rooms have adequate draught-free ventilation and access to natural light.		
33	Day Rooms are equipped with suitable storage facilities for magazines, games etc., and display facilities for ornaments etc.		
34	Dining Rooms have adequate space for service users to move freely, and for staff to sit with service users at the tables where assistance with eating may be required.		

