



QUESTIONNAIRE NO: _____						
Service User: _____			Date: _____			
ELEMENT	SCORE					COMMENTS
	1	2	3	4	5	
SCORE RATING: 1 = Very Poor 2 = Poor 3 = Satisfactory 4 = Good 5 = Very Good						
F: OUR FOOD & CATERING SERVICES						
Do you like the food in the Home?						
Do you have sufficient food?						
Do you have special diets?						
Are you offered a good choice of dishes?						
If the menu is not to your liking, are you offered something else?						
Is the food presented well?						
Is the food served hot or cold, as intended?						
Are meals served at suitable times?						
Can you choose when to eat your meals?						
Can you eat your meals in your room?						
Are you given enough time to eat your meals?						
Are you offered bedtime snacks?						
Are you able to prepare light snacks / drinks for yourself?						
G: YOUR DEMOCRATIC RIGHTS						
Do you know that the Home has a Service Users' Charter of Rights?						
Have the staff discussed these Rights with you?						
Do you know that you have the right to vote?						
Do you know you have the right to refuse medication?						
Do you know you have the right to be kept informed of progress?						
Do you know you have the right to inspect your financial records?						
Are you aware of the Lost Property / Theft Policy?						
Do staff explain who visitors / officials to the Home are?						
Signature: _____			Date: _____			