

CARE HOMES FOR OLDER PEOPLE

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OUTCOMES TO BE ACHIEVED:

Service users receive prompt and appropriate health care, and are protected from abuse.

Elements addressed:

- Health Screening & Promotion
- Rehabilitation Services, Adaptations & Aids to Daily Living
- Safe Mobility of the Service User
- Monitoring Psychological Health
- Psychiatric / Mental Health & Mental Capacity
- Deprivation of Liberty Safeguards
- Handling Challenging Behaviour
- Use of Physical Intervention / Restraint
- Safeguarding Vulnerable Adults

#	Performance Indicator / Standard	SCORE	Evidence
1	The Home actively encourages promotion of good health, and carries out screening for selected medical and clinical conditions, as appropriate to the individual service user.		
2	For rehabilitation programmes, an Occupational Therapist, or other therapist, participates in developing the Care Plan for a service user where needed.		
3	The Home meets the needs of service users requiring rehabilitation aids / Aids to Daily Living, and this has been endorsed by a qualified Occupational Therapist.		
4	Aids to Daily Living that belong to the Home, e.g. wheelchairs, are stored in appropriate locations in the Home and do not block Fire Doors etc.		
5	There is a Policy on the safe storage of portable equipment and rehabilitation aids, including wheelchairs.		
6	There is a Policy on the safe use of wheelchairs.		
7	Appropriate staff receive training in the safe use of wheelchairs, wheelchair aids, and the safe carriage of service users in wheelchairs.		
8	There is a documented Policy on the safe use of wheelchair ramps and lifts in vehicles.		
9	Wheelchairs are regularly serviced as part of the Equipment Servicing & Maintenance programme for the Home and are subject to Risk Assessment.		
10	Checks ensure that the batteries of powered chairs are kept regularly charged.		
11	Wheelchairs / electric chairs are not used by other service users where the chair has been specially specified and selected as a result of individual assessment.		
12	Staff are trained to be alert to signs of change in a service user's psychological health.		
13	Care Plan reviews include regular monitoring of the service user's psychological health to assess the need for on-going restorative / preventive care, and to provide emotional support.		
14	External specialist services are available to help manage changes in a service user's psychological health if needed.		
15	The service user's Care Records contain histories of any psychiatric / mental health problems that may impact upon service delivery.		
16	There is a documented general policy for implementing the <i>Mental Capacity Act, 2005</i> at the Home.		
17	There is a documented policy for assessing and reviewing a service user's mental capacity, according to the provisions of the <i>Mental Capacity Act, 2005</i> .		

