

<i>VistaPoint™</i>	Health & Social Care Act 2008	
CARE HOMES FOR OLDER PEOPLE	<i>Health & Social Care Act 2008 (Regulated Activities) Regulations, 2010</i>	A
<i>Version 5.0e</i> Last Up-dated 01 April 2010 ©GMP Systems, Year 2010	<i>Care Quality Commission (Registration) Regulations, 2010</i>	B

Section 5: QUALITY & MANAGEMENT

	Outcome 20:	NOTIFICATION OF OTHER INCIDENTS	Regulation No:		<i>VistaPoint™</i> X-references		
			A	B	Self-Assess.	POLICY	Form
	<p>SERVICE USERS:</p> <ul style="list-style-type: none"> Know that important events that affect the health and safety of people are reported to the Care Quality Commission so that, where needed, action can be taken. 			18	Section 2.3 Section 4.6	No: 400 (as relevant)	No: 2-02
	<p>THE ORGANISATION WILL ACHIEVE THIS OUTCOME FOR THE SERVICE USER BY:</p> <ul style="list-style-type: none"> Having procedures in place for notifying the Care Quality Commission about incidents that affect the health, safety and welfare of service users, including: <ul style="list-style-type: none"> injuries to people. making an application to deprive a person of their liberty. events which stop the registered person from running the service as well as they should. allegations of abuse. a police investigation. 						