



MANAGEMENT FOR  
QUALITY IN  
HEALTHCARE SERVICES

**SYSTEM STRUCTURE**

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**Module 3: LOOKING AFTER THE SERVICE USER**

Section 3.13    END-OF-LIFE CARE	
	Elements addressed:
	<ul style="list-style-type: none"><li>● Care of the Terminally Ill Service User</li><li>● Staff Training &amp; Involvement</li><li>● Involvement of Family and Friends</li><li>● Ethnic, Cultural &amp; Religious Issues</li><li>● Death of a Service User</li><li>● Coping with Bereavement</li><li>● Administrative Issues</li></ul>