

POLICY INDEX

Policy Title / Description
No:

4. HEALTH & SAFETY MANAGEMENT (continued)

Policy Series 470 to 489: SAFEGUARDING THE SERVICE USER:

- 51-470 Management of Service Users' Keys, Door Entry Codes & Alarm Codes
- 51-471 Staff Identification Policy
- 51-472 Entering and Leaving the Service User's Home
- 51-473 Gaining Access to the Service User's Home in the Event of Non-Response
- 51-474 Fires & Damage at the Service User's Home
- 51-475 Gas Leaks / Smell of Gas at the Service User's Home
- 51-476 Failure of the Electrical Power Supply at the Service User's Home
- 51-477 Attempted Break-ins / Theft at the Service User's Home
- 51-478 Visits by Bogus Workers and Callers at the Service User's Home
- 51-479 Burst Pipes / Flooding at the Service User's Home
- 51-480 First Aid Policy
- 51-481 Suspected Service User Hypothermia
- 51-482 Suspected Service User Self-Neglect & Substance Abuse
- 51-483 Accidents & Injuries to the Service User
- 51-484 Safeguarding the Service User during a Heatwave

Policy Series 490 to 499: DISRUPTIONS TO THE SERVICE:

- 51-490 Bad Weather & Contingency Plans for Emergency Cover
- 51-491 Non-Attendance of Care Staff at the Service User's Home
- 51-492 Use of Vehicles & Travelling to and from the Service User's Home
- 51-493 Refusal of a Care Worker to Attend a Service User
- 51-494 Withdrawing the Care Service from a Service User