

POLICY INDEX

Version 4.0 Index Issue #1 Last Up-dated 01 February 2008 ©GMP Systems, Year 2008

Policy Title / Description
No:

2. QUALITY ASSURANCE MANAGEMENT

- 13-200 Statement of Aims & Objectives (Mission Statement)
- 13-201 Statement of Values (Philosophy of Care)
- 13-202 Quality Policy Statement
- 13-203 Health & Safety Policy
- 13-204 Equal Opportunities & Diversity Policy
- 13-205 Disability Discrimination Policy
- 13-206 Race Relations Policy
- 13-207 Ethnic Awareness & Anti-Discrimination Policy
- 13-208 Policy on Service Users' Rights (*Charter of Rights*)
- 13-209 Staff Meetings & Management Reviews
- 13-210 Monitoring Service Users' Feedback regarding the Care Service
- 13-211 Monitoring Visitor Feedback regarding the Care Service
- 13-212 Monitoring Staff Feedback regarding the Care Service
- 13-213 Management of Complaints

- 13-250 STATEMENT OF PURPOSE