

NURSES AGENCIES

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OUTCOMES TO BE ACHIEVED:

The service user resides in a safe, clean and hygienic environment, according to his / her wishes. Notwithstanding, the Agency's Nursing staff are enabled to maintain a level of personal health and safety within their workplace.

Elements addressed:

- General Risk Assessment of the Environment
- Hazardous Substances
- General Cleanliness
- Pests & Infestation
- Pets
- Disposal of Household Waste
- Clinical Waste

#	Performance Indicator / Standard	SCORE	Evidence
1	There is a Risk Assessment of hazards in the service user's home and gardens which is performed as part of the preliminary Assessment of Need.		
2	The service user is made aware of any undue hazards, and Nursing Staff ensure these hazards are minimised with due regards to dignity, privacy and independence.		
3	Nursing Care Staff receive training in the basics of the latest C.O.S.H.H. Regulations, and the safe handling of hazardous substances likely to be found in the domestic environment.		
4	Cleaning procedures are discreetly geared to the general prevention of infection and attempts to maintain a basic standard of cleanliness and hygiene in a service user's home.		
5	Nursing Care Staff understand that it is the service user's right to live in the conditions and lifestyle of his / her choice, and not to impose standards.		
6	Nursing Care Staff understand the different hygiene standards that may arise out of religious or other beliefs of service users from ethnic minority groups.		
7	Notwithstanding, Nursing Care Staff have a duty to report incidences of what they consider to be seriously adverse hygiene conditions in a service user's home.		
8	There is a policy for dealing with pests and other infestations in a service user's home.		
9	This policy refers to the need for appropriate protective clothing when working in infested premises.		
10	This policy addresses the right to withdraw the Nursing Care Service from infested premises in accordance with other documented Policies.		
11	There is a documented policy for handling service users' pets. The role that a pet has in the service user's life will have been assessed at the Care Plan stage, together with likely risks.		
12	Service users are made aware that it is their responsibility to ensure that Nursing Care Workers are protected from dangerous pets.		
13	The Pets Policy addresses the right to withdraw the Care Service in the event of repeated or otherwise unacceptable risks from pets, in accordance with other documented policies.		
14	There is a documented procedure for the handling of household waste at a service user's home.		
15	The procedure for handling waste addresses special precautions to be taken when handling infected materials for disposal.		
16	Cleaning procedures allow for emergency cleaning / disinfection following an incidence of incontinence or other spillage of body fluids at the service user's home.		
17	Care Staff are issued with appropriate disposable Personal Protective Clothing (gloves and aprons) and a supply of special plastic bags for handling clinical waste.		

