

NURSES AGENCIES

Page 3-3/2

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OUTCOMES TO BE ACHIEVED:

As appropriate to the Nursing Care Plan, service users receive prompt and appropriate specialist nursing care, which promotes and sustains their well-being and quality of life.

Elements addressed:

- The Service User's Medical History
- Care of Skin & Pressure Sores
- Management of Continence
- Catheter Care
- Care of Ostomy Sites
- P.E.G. Tube Feeding
- Specialised Administration of Medicines to the Service User
- Administration of Oxygen to the Service User
- Specialised First Aid Procedures

#	Performance Indicator / Standard	SCORE	Evidence
18	Appropriate staff are trained in continence care, and the aids and equipment available for use. This is confirmed in staff training records.		
19	Staff training includes an awareness of the causes of incontinence and the promotion of continence care.		
20	Staff attitudes demonstrate sensitivity towards service users experiencing continence problems.		
21	Causes of incontinence are investigated and service users are supported in retaining their toileting independence.		
22	There are appropriate facilities for the safe and hygienic disposal of used continence pads.		
23	The Nursing Care Plan contains specific nursing / clinical measures relating to the care of service users who are catheterised .		
24	The Nursing Care Plan contains specific nursing / clinical measures for the care of catheterisation sites. Catheters are changed as needed.		
25	Foley catheter drainage bags are positioned for maximum comfort and ease of drainage.		
26	Urinary catheterisation and drainage systems are closed..		
27	The Nursing Care Plan contains specific nursing / clinical measures for the care of ostomy sites. Ostomy bags are changed as needed.		
28	The Care Plan provides for the care of the skin around ostomy bags.		
29	There is a specialist procedure for P.E.G. Tube Feeding of a service user.		
30	Nursing Care Procedures include specialist techniques for the administration of medicines to a service user.		
31	Specialist procedures include administration by injection, inhalation, topical application of creams and ointments, the application of eye and ear drops, and rectally.		
32	Where specialist techniques include administration of oxygen, this is administered according to a documented procedure.		
33	Where oxygen is used at the service user's home the gas is safely contained and secured in a cradle.		
34	Where calibration of oxygen cylinder gauges has been carried out by the cylinder gauge supplier, there is documented evidence of valid calibration.		

