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1. BUSINESS MANAGEMENT

Forms Series 1-000 to 1-099: SPECIFIC FORMS FOR MANAGEMENT POLICIES:

- 01-1-000 Disability / Special Needs Monitoring Form
- 01-1-001 Disability Needs Assessment Inclusion Checklist
- 01-1-002 Equality Impact Assessment Policy Screening Form

Forms Series 1-100 to 1-199: GENERAL ADMINISTRATION:

- 01-1-100 Local Emergency Services
- 01-1-101 Register of Service Users, GPs & Keyworkers
- 01-1-102 List of Useful Addresses
- 01-1-103 Register of Suppliers & Contractors
- 01-1-104 Register of Competent Persons
- 01-1-105 Records Log
- 01-1-106 Log of Archived Records
- 01-1-107 Purchase Order
- 01-1-108 Registered Provider Visit to the Care Home
- 01-1-109 CCTV System Data Protection Checklist
- 01-1-110 Log of Visits by External Authorities
- 01-1-111 Review of Publications & Standards
- 01-1-112 Policy Up-date Record
- 01-1-113 Record Forms Up-date Record
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Forms Series 1-200 to 1-299: ORGANISATION, STAFFING & TRAINING:

- 01-1-200 Job Application
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- 01-1-202 Job Applicant Reference Report
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- 01-1-204 Job Applicant Summary
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- 01-1-206 Equal Opportunities & Diversity Monitoring Form Job Applicants
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- 01-1-223 Holiday Request Form
- 01-1-224 Working Time Regulations 1998 Employee Opt-out Agreement
- 01-1-225 Related Staff Risk Management
- 01-1-226 Shadowing Work Duties

Forms Series 1-300 to 1-399: EMPLOYEE SPECIFICATIONS:

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01-1-300 Employee Specification (master form)
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- 01-1-301 Employee Specification Manager
- 01-1-302 Employee Specification Senior Care Assistant
- 01-1-303 Employee Specification Registered Nurse
- 01-1-304 Employee Specification Care Assistant
- 01-1-305 Employee Specification Head Chef / Cook
- 01-1-306 Employee Specification Kitchen Assistant
- 01-1-307 Employee Specification Dining Room Assistant
- 01-1-308 Employee Specification Housekeeper / Domestic Staff
- 01-1-309 Employee Specification Administrator
- 01-1-310 Employee Specification Activities Organiser
- 01-1-311 Employee Specification Laundry Assistant
- 01-1-312 Employee Specification Handyman
- 01-1-313 Employee Specification Activities Assistant
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Forms Series 1-900 to 1-999: SPECIALISED FORMS - DEMENTIA CARE:

01-1-900 Staff Training Record - Person-Centred Dementia Care

COMPLIANCE MANAGEMENT

Forms Series 2-000 to 2-099: SPECIFIC QUALITY SELF-ASSESSMENT PLANS:

01-2-000 Annual Plan of Quality Self-Assessments

Forms Series 2-100 to 2-199: COMPLIANCE AUDITS:

(Currently, there are no applicable documents in this module)

Forms Series 2-200 to 2-299: FEEDBACK ON SERVICE QUALITY:

- 01-2-200 Incident & Action Log
- 01-2-201 Service User Questionnaire
- 01-2-202 Family & Relatives' Questionnaire
- 01-2-203 Visitor Questionnaire
- 01-2-204 Staff Questionnaire
- 01-2-205 Complaint Record
- 01-2-206 Complaints Log
- 01-2-207 Staff / Management Review Meetings (Minutes & Action Plan structure)
- 01-2-208 Compliments Record Log

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Forms Series 2-200 to 2-299: SPECIALISED FORMS - DEMENTIA CARE:

01-2-900 Person-Centred Dementia Care - Assessment Checklist for the Home

LOOKING AFTER THE SERVICE USER

Forms Series 3-000 to 3-099: SERVICE USER INFORMATION & ASSESSMENT:

01-3-000 **Enquiry for Residential Care** Enquiry Feedback 01-3-001 01-3-002 Service User - Personal & Social Profile 01-3-003 Baseline Assessment of Needs for Daily Living - Service User 01-3-004 Risk Assessment - Service User - Daily Living Risk Assessment - Service User - Bathing & Showering 01-3-005 Risk Assessment - Service User - Lifting & Handling
Risk Assessment - Service User - Moving & Handling the Larger Person 01-3-006 01-3-007 01-3-008 Service User - Continence Assessment 01-3-009 Risk Assessment - Bed Rails Service User - Assessment of Nutritional Needs 01-3-010 Service User Religious & Cultural Requirements 01-3-011 01-3-012 Service User Diet, Ethnicity & Religion - Master Matrix Consent to Care & Treatment - Service User 01-3-013 01-3-014 External Specialist Service Providers - Master List of Agencies Used 01-3-015 Body Map 01-3-016 Privacy Notice - GDPR

Forms Series 3-100 to 3-199: ADMISSION & CARE PLANNING:

01-3-100 01-3-101	Contract for Residential Care Service User Admission Checklist
01-3-102	Record of Admission to the Home
01-3-103	Register of Service User's Personal Property
01-3-104	Personal Care Plan - Service User

Forms Series 3-200 to 3-299: SERVICE USER CARE:

01-3-200	Moving & Assisting a Service User
01-3-201	Record of Service User's Medical Appointments
01-3-202	Record of GP Visits to a Service User
01-3-203	Daily Report of Service User Care
01-3-204	Monthly Review of Service User Care
01-3-205	Service User's Individual Account Record
01-3-206	Service User's Total Balance Sheet
01-3-207	Service User's Valuables for Safe Keeping
01-3-208	Service User's Pension Book Register
01-3-209	Service User Reality Orientation
01-3-210	Plan of Weekly Organised & Community Visits
01-3-211	Plan of Weekly Social Events
01-3-212	Checklist for Organised Excursions
01-3-213	Authorised Driver Record

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Forms Series 3-300 to 3-399: MANAGEMENT OF MEDICINES:

01-3-300	Authorised Signature Log for Drugs
01-3-301	Assessment of a Service User for Self-Medication
01-3-302	Medication brought in by the Service User at Admission
01-3-303	Management of Service User Medication
01-3-304	Medicines Administration Record
01-3-305	Record of Disposal of Drugs & Medicines
01-3-306	Medication taken away by the Service User at Departure
01-3-307	Audit Schedule - Medicines
01-3-308	Staff Training - Competency to Administer Medication to a Service User
01-3-309	Confirmation of Verbal Instruction
01-3-310	Service User Oral Self-Medication - Declaration of Competency
01-3-311	Consent to Medicate
01-3-312	Medication Error Report
01-3-313	Covert Medication - Best Practice Record
01-3-314	Covert Medication - Administration Guidance from Community Pharmacist
01-3-315	Covert Medication - Review of Continued Need
01-3-316	Pharmaceutical Refrigerator - Daily Temperature Records
01-3-317	Medication Risk Management Plan - Service User
01-3-318	MDS Compliance Aids / Dossette Boxes - MAR Chart
01-3-319	Approval to Handle Medicines - Care Staff
01-3-320	Medicine Accountability Audit
01-3-321	Homely / Household Remedies - Risk Assessment
01-3-322	List of Approved Homely / Household Remedies - Service User
01-3-323	Application of Topical Medicines Record - Service User
01-3-324	Transdermal Patches - Risk Assessment

Forms Series 3-400 to 3-499: NUTRITIONAL CARE & FOOD HYGIENE

01-3-400	Nutritional Care - Best Practice Guidelines
01-3-401	Daily Menu Plan - and Record of Cooking Temperatures
01-3-402	Staff Training Plan - Summary & Record - Food Handling Staff
01-3-403	Staff Training Plan - Food Handling Staff
01-3-404	List of Catering Suppliers to the Home
01-3-405	List of Catering Contractors to the Home
01-3-406	Start-up & Closing Checks of Food Hygiene Standards - Daily Records
01-3-407	Start-up & Closing Checks of Food Hygiene Standards - Problems & Action Taken
01-3-408	4-Weekly Review of Food Hygiene Standards
01-3-409	Food Hygiene Audit - Food Hygiene (England) Regulations 2006
01-3-410	Temperature Records - Refrigerators / Freezers / Chillers
01-3-411	Temperature Probes - Calibration Check
01-3-412	Temperature Records - Frozen Food Deliveries
01-3-417	Food Allergies & Intolerances - Summary Chart
01-3-418	Food Dishes - Allergen Content
01-3-419	Food Allergens - Catering Recipe Cards
01-3-420	Blood Sugar Monitoring - Service User - Daily Measurements
01-3-421	Daily Calorie Intake - Service User Nutrition
01-3-422	Diabetes Risk Assessment
01-3-423	Diabetes Care Plan
01-3-424	Risk Assessment - Service User with Dysphagia

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- 01-3-425 Care Plan Service User with Dysphagia
- 01-3-426 Choking Risk Assessment Service User Eating & Drinking
- 01-3-427 P.E.G. Tube Feeding Record

Forms Series 3-500 to 3-599: SAFEGUARDING VULNERABLE PERSONS:

01-3-500	Assessment	& F	Review	of a	a Service	User's	Mental	Capacity	-	Mental	Capacity	' Act,	2005

- 01-3-501 Assessment of a Service User's Mental Capacity Assessment for a Special Decision
- 01-3-502 Risk Assessment Safeguarding Vulnerable Adults
- 01-3-503 Deprivation of Liberty Safeguards Care Plan Guidance Checklist
- 01-3-504 Anti-bullying Checklist
- 01-3-505 Bullying Report Form
- 01-3-506 Record of Restraint of a Service User
- 01-3-507 Record of Missing Service User
- 01-3-508 Assessment of a Service User's Mental Capacity Assessment for a Best Interest Decision
- 01-3-509 Notification of Safeguarding Incident Service User
- 01-3-510 Safeguarding Incident Staff On-going Risk Assessment
- 01-3-511 Safeguarding Vulnerable Persons Domestic Violence Case History
- 01-3-512 Risk Assessment Service User Financial Abuse
- 01-3-513 Post-Fall Report Service User
- 01-3-514 Risk Assessment Service User Post-Fall & Mobility

Forms Series 3-600 to 3-699: LEAVING THE CARE HOME:

- 01-3-600 Service User Discharge Plan
- 01-3-601 Record of a Service User's Temporary Discharge
- 01-3-602 Transfer of a Service User to Hospital
- 01-3-604 Accompanied Holiday Checklist

Forms Series 3-700 to 3-799: END-OF-LIFE CARE:

- 01-3-700 End-of-Life Care Strategy Service User Contact List
- 01-3-701 End-of-Life Care Strategy Maintenance of Service User Health & Assessment of Needs
- 01-3-702 End-of-Life Care Strategy Advance Planning According to Service User's Wishes
- 01-3-703 End-of-Life Care Strategy Preparation for Death
- 01-3-704 "Do Not Attempt Resuscitation" (DNAR) Record Service User
- 01-3-705 Record of Death of a Service User
- 01-3-706 Service User's Funeral Arrangements

Forms Series 3-800 to 3-839: SPECIALISED FORMS - PEOPLE WITH MENTAL HEALTH DISORDERS:

- 01-3-801 Risk Assessment Service User's Mental Health
- 01-3-802 Risk Assessment Service User's Self-Harm or Suicide Attempt
- 01-3-803 Risk Assessment Tendency to Violence & Assault
- 01-3-804 Assessment of Service User's Mental Health Depression
- 01-3-805 Assessment of Service User's Mental Health Anxiety
- 01-3-806 Assessment of Service User's Mental Health Bipolar Disorder (Manic Depression)
- 01-3-807 Assessment of Service User's Mental Health Schizophrenia
- 01-3-808 Discharge into the Community Meeting Mental Health Needs

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Forms Series 3-840 to 3-845: SPECIALISED FORMS - TREATMENT OF SUBSTANCE ABUSE:

01-3-840	Alcohol & Drug Risk Assessment – Service User Baseline Assessment
01-3-841	Alcohol Dependence Questionnaire - Service User Baseline Assessment
01-3-842	Profile of Recreational Drugs – Types of Drug & Effects on the Body
01-3-843	Core Service User Care Plan – Alcohol Detoxification
01-3-844	Alcohol Withdrawal – Progress Assessment
01-3-845	Service User Continuing Care / Aftercare Plan – Following Discharge

Forms Series 3-900 to 3-999: SPECIALISED FORMS - DEMENTIA CARE:

01-3-900	Care Home Design for Dementia Care – Adult Checklist
01-3-901	Baseline Assessment of Needs for Daily Living - Service User with Dementia
01-3-902	Individual Care Plan – Service User with Dementia

HEALTH & SAFETY MANAGEMENT

Forms Series 4-000 to 4-099: OCCUPATIONAL HEALTH & SAFETY:

01-4-000	Return-to-Work Health Questionnaire
01-4-001	Risk Assessment - Pregnant Staff Member
01-4-002	Record of Violent Incident
01-4-003	Risk Assessment - VDU Workstations
01-4-004	Risk Assessment - Employee Work-related Stress

Forms Series 4-100 to 4-199: FIRE SAFETY

Fire Risk Assessment - Risk Assessment Schedule
Fire Risk Assessment - Records of Findings & Action Plan
Record of Fire Equipment Testing
Record of Fire Drills
Record of Emergency Lighting Tests
Fire Extinguisher Log

Forms Series 4-200 to 4-299: INFECTION CONTROL:

01-4-200	Monitoring of an Infected Service User
01-4-201	Risk Assessment - M.R.S.A. Infections - Service User
01-4-202	Cleaning Record - Kitchen & Food Handling Areas
01-4-203	Cleaning Record - Bathrooms & Toilets
01-4-204	Cleaning Record - Service Users' Rooms & Communal Areas
01-4-205	Cleaning Record - Disinfection of Shower Heads
01-4-206	Infection Control Checklist - Personal Protective Clothing
01-4-207	Infection Control Checklist - Sharps Disposal
01-4-208	Infection Control Checklist - Service Users' Rooms
01-4-209	Infection Control Checklist - Bathrooms & Toilets
01-4-210	Infection Control Checklist - Laundry Facilities
01-4-211	Infection Control Checklist - Hoists

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- 01-4-212 Cleaning Record Fabrics & Soft Furnishings
- 01-4-213 Hepatitis B Viral Infections Pre-Vaccination Health Questionnaire & Consent Form
- 01-4-214 Hepatitis B Viral Infections Vaccination Refusal Form

Forms Series 4-300 to 4-399: MAINTENANCE OF PREMISES, UTILITIES & EQUIPMENT:

- 01-4-300 Register of Home Equipment & Installations
- 01-4-301 Register of Service Users' Personal Equipment
- 01-4-302 Risk Assessment Radiators
- 01-4-303 Risk Assessment Vehicles used for Transporting Service Users
- 01-4-304 Risk Assessment Hoists
- 01-4-305 Risk Assessment Wheelchairs
- 01-4-306 Portable Electrical Appliances Equipment Register

Forms Series 4-400 to 4-499: ENVIRONMENTAL SAFETY & SECURITY:

- 01-4-400 Visitor Register
- 01-4-401 C.O.S.H.H. Register of Substances Used in the Home
- 01-4-402 Substance C.O.S.H.H. Assessment Record
- 01-4-403 Temperatures Hot Water Supply
- 01-4-404 Temperatures Environmental Warmth
- 01-4-405 Radicalisation & Extremism Risk Assessment for Vulnerable Persons ("PREVENT"")
- 01-4-406 Emergency Kit ("Grab Bag") Checklist
- 01-4-407 Carbon Monoxide Poisoning Environmental Risk Assessment
- 01-4-408 Safe Storage of Denture Tablets in a Service User's Room Risk Assessment

Forms Series 4-500 to 4-599: ACCIDENTS & INJURIES:

- 01-4-500 Accident Record
- 01-4-501 Audit of Accidents & Incidents
- 01-4-502 Record of First Aid Training
- 01-4-503 Record of First Aid Treatment Given
- 01-4-504 Contents Check of First Aid Box
- 01-4-505 List of Qualified First Aiders